

POLICY STATEMENT REYM GROEP

De Reym Group - a subsidiary of Shanks Nederland - is a service company with a total package in the field of industrial cleaning, transport and waste management.

De Reym Groep is aware that it derives its reason for existence from its clients. De Reym Groep will demonstrably work in a customer-oriented way. In doing so, our key points are:

- Customers** Wishes and expectations of current and potential clients are decisive for the actions of the organisation. Relevant processes are systematically determined, manageable and focused on optimally serving clients. New technology is utilised to flexibly, efficiently and safely meet all the client's wishes. At all levels within the organisation there are constant improvements to respond best to external developments.
- Staff members** Staff members are involved and inspired professionals who work together independently, securely and environmentally aware with colleagues, clients and suppliers. Reym actively implements a policy to promote the health and well-being of staff members.
- Society and Environment** Corporate Social Responsibility (CSR) is in the interest of all of us. Reym is aware of its responsibilities and takes into account the economic, societal, environmental and safety aspects when carrying out all its activities.
- Continuity** The continuity of the organisation is guaranteed and financial means are deliberately utilised to meet organisational objectives

We consider it to be our minimum duty of care to:

- Adhere to all the applicable laws and regulations;
- Adhere to the national and international standards ISO 9001, ISO 14001, ISO 22000 OHSAS 18001 and the National Petrochemical Contractors Safety Checklist;
- Pursue an active policy focused on the prevention of accidents and personal injury and sickness of both own staff members as well as hired third parties, to prevent safety and environmental risks. Our aim is for zero accidents and zero environmental incidents;
- Prevent fire and damage to properties;
- Adequately respond to calamities in order to limit material and environmental damage;
- Continually inform and train our staff members in order to increase their awareness of quality, safety and environmental issues.

Objectives which come from the Reym policy are included in the Strategy Chart, made measurable and translated into specific actions. Responsibility for the objectives, actions and results is taken in the Sustainability report. In our efforts to be as open as possible, the Policy statement and the Sustainability report have been made publicly available for those interested, both inside as well as outside the organisation.

Amersfoort, 21 June 2012

J.J. Kappen
Algemeen Directeur

A.J.M. van Marrewijk
Financieel Directeur

R.W. Grobecker
Commercieel Directeur